FREEZER

USER MANUAL

Model No.: FRZ121W

Dear Customer

Thank you for choosing this Swiss appliance.

We would like you to achieve the optimal efficiency from this high-quality appliance. To ensure proper use and for your safety, please read the instruction manual completely before operating this appliance.

WARRANTY AND CONTACT DETAILS

This appliance is covered by a 2-year warranty from the date of original retail purchase, subject to the terms and conditions of the warranty.

For full warranty details, product support, and contact information, please visit www.swissag.shop.

PACKING LIST

Model Number FRZ121W

Freezer drawer 3pcs

Ownr's manual 1copy

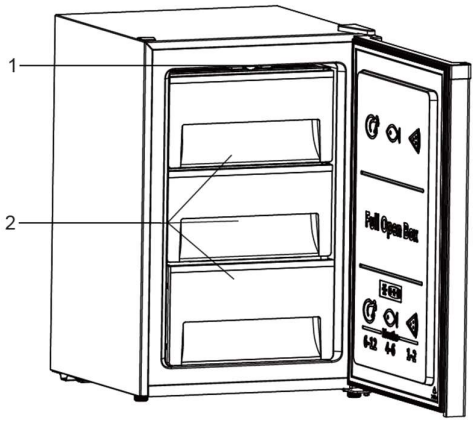
This symbol alerts you to take care as the appliance contains a flammable refrigerant. Do not expose it to high heat, sparks or open flames.



CONTENTS

NAMES OF THE PARTS 3
INSTALLATION INSTRUCTIONS 3
TEMPERATURE CONTROL 3
PLACEMENT OF FOOD 4
REVERSING THE DOOR 4
DISCONNECTING THE APPLIANCE 5
MAINTENANCE 5
TROUBLE SHOOTING 6
THE FOLLOWING CASES ARE NOT A MALFUNCTION 6
SAFETY INSTRUCTIONS 6
HINTS AND TIPS 7
SPECIFICATIONS 9
CORRECT DISPOSAL OF THIS APPLIANCE 9

NAMES OF THE PARTS



1. Temperature controller

Adjust the temperature to the highest setting that meets your needs. This will save energy.

Don't open your appliance door continually when it's working normally.

2. Drawers

If you use the appliance for the first time, remove the tape from the drawers, balconies, egg tray and the plug.

Do not pull or push the drawers and balconies fiercely during using in case of damage.

INSTALLATION INSTRUCTIONS

1. This appliance is intended to be used in household and similar applications such as

   -staff kitchen areas in shops, offices and other working environments;

   -farm houses and by clients in hotels, motels and other residential type environments;

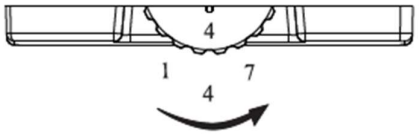
   -bed and breakfast type environments;

   -catering and similar non-retail applications.
2. The appliance should be located on a firm, flat surface.
3. Leave 5~10 cm between each side of the appliance and the wall, and leave 10 cm between the top of the appliance and the ceiling.
4. This appliance is not intended to be used as a built-in appliance.
5. Choose a location which is not exposed to sunlight, high temperature or humidity.
6. Pull out the bottom panel before installation.
7. The level of the appliance can be adjusted with the front legs. Rotating the legs clockwise can rise up the appliance. Set the appliance slope backward slightly for keeping the doors closed tightly.
8. Do not lift or pull the door or the door handle during transportation.
9. The refrigerant of this product is R600a, which is inflammable. Make sure not to damage the cooling system during the transportation and installation

WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.

WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

TEMPERATURE CONTROL



The internal temperature is controlled using the temperature control knob.
The numbers on the control knob do not indicate the actual temperature in degrees. Instead:
0 – Appliance switched OFF
1 – Warmest setting

7 – Coldest setting
A higher number provides a lower (colder) internal temperature.
For normal operation, we recommend setting the control knob to 4. Adjust the setting as follows:
Settings 5–7: Use when a colder temperature is required, such as during hot weather, when the appliance is heavily loaded, or when large quantities of fresh food have been added.
Settings 1–3: Use when a warmer temperature is sufficient or when the appliance contains only a small amount of food.
Note: After changing the temperature setting, allow several hours for the appliance to reach the new operating temperature before making further adjustments.

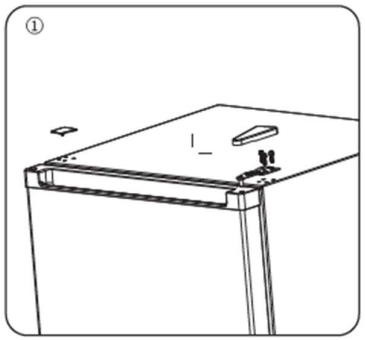
PLACEMENT OF FOOD

1. There should always be some space between items inside for air circulation.
2. Food should be kept in sealed package to avoid becoming dry or odorous.
3. Allow hot food to cool down before placing into the appliance.
4. Reduce the frequency of door opening can efficiently lower the electronic consumption.

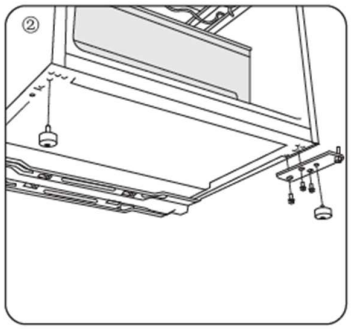
Warning: Do not use any electronic equipment inside the appliance.

REVERSING THE DOOR

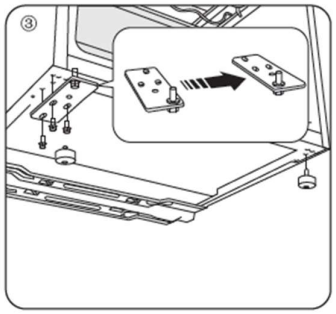
Faults caused by incorrect changing of the door are not covered by the warranty.



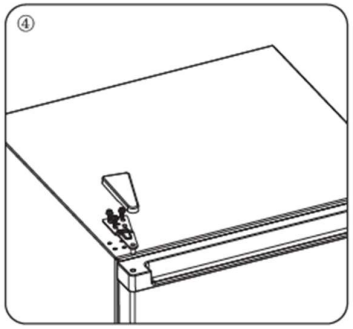
1. Remove the upper screws , then remove the upper hinge that hold the door in place. Lift the door and place it on a padded surface to prevent it from scratching.



2. Remove the bottom screws, bottom hinge and levelling feet from the unit bottom



3. Unscrew the nut and pull out the bolt. Insert the bolt into the opposite side, then apply and tighten the nut. Reattach the bottom screws, bottom hinge and levelling feet to the opposite side of the unit bottom.



4. Carefully set the door back into place. Install the upper hinge and screws. Ensure the door is aligned horizontally and vertically so that the seals are closed on the sides before finally tightening the upper hinge. Use a spanner to tighten it if necessary

DISCONNECTING THE APPLIANCE

The appliance is designed to keep food frozen for several hours during a power failure, provided the door remains closed.

1. Power Failure
    a. Keep the door closed as much as possible to maintain the internal temperature.
    b. Do not add fresh food to the appliance during a power outage.
    c. If you know in advance that there will be a prolonged power interruption, place ice packs or containers of ice in the appliance to help maintain a low temperature.
2. During a Short Holiday
    a. Remove any highly perishable food if necessary.
    b. Ensure the door is closed securely.
    c. The appliance may remain switched on during short periods of absence.
3. During a Long Holiday or Extended Period of Non-Use
    a. Remove all food from the appliance.
    b. Switch off the appliance and unplug it from the power outlet.
    c. Defrost the appliance completely (if applicable).
    d. Clean and dry the interior thoroughly.
    e. Leave the door slightly open to prevent the build-up of odours and mould.

Important - Avoid switching the appliance off unnecessarily, as frequent power interruptions may affect food quality.

After unplugging the appliance, wait at least 5 minutes before reconnecting it to the power supply. This helps protect the compressor from damage.

MAINTENANCE

The appliance should be maintained and cleaned frequently. For your safety, do please pull the plug out of the socket before the cleaning.

1. Interior maintenance

Clean the interior of the appliance with clean water or neutral detergent. Scour it with clean water and wipe it with a piece of dry cloth.

2. Maintenance of door gasket

It is easy to damage if the door gaskets are polluted by the stain like oil, sauce and etc., so it is better to clean them carefully.

3. Outer maintenance

Wipe the exterior with a piece of dry cloth, clean it with neutral detergent if necessary. Do not splash water on the appliance, as it may cause oxidation and malfunction. Electronic components such as on/off button should be kept dry.

Note: Cleansers such as soap powder, abrasive cleaning powder, alkali cleansers, chemical cloth, thinner, alcohol, acid petroleum product and hot water should not be used to clean the appliance as they may damage the painted cover and plastics.

WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

WARNING: Do not damage the refrigerant circuit.

WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

TROUBLE SHOOTING

1. The appliance does not work
    a. It may not be connected to the power supply(plug, power cut or fuse);
    b. Voltage is too low.
2. The appliance does not work efficiently as expected
    a. It may be caused by heavy frost,
    b. by warm temperature setting,
    c. by frequently opening the door.
3. It makes unusual noise
    a. It may be caused by an imbalance ,
    b. loose ground locating the appliance,
    c. by resonation between the appliance and other ambient objects.
4. The compressor keeps working for a long period
    a. The environment temperature may be too high.
    b. The doors may be opened frequently or even they are left open.
    c. The temperature control knob setting in (4-7) state may increase the working time of compressor.
5. Disgusting odour happens
    a. Food with strong odour should be packed tightly before being put inside the appliance.
    b. Please check whether there is any deteriorated item or whether the liners are left dirty for a long time.
    c. Heavy frost occurs on the rear of the appliance
        i. Putting humid or hot food into the appliance may cause this problem. Or
        ii. it may be caused by the heavy environment moisture.

THE FOLLOWING CASES ARE NOT A MALFUNCTION

Moisture may form dew on the outside of the product during the humid season, just get it wiped.

The flow of refrigerant through the pipe coil can cause a rippling sound (like flowing water).

It is normal that the sides of product get warm as a result of the cooling pipe working.

The frame of the appliance will be warm during working by the defrosting pipe inside it.

SAFETY INSTRUCTIONS

For your safety, please follow the points below:

1. The circuitry of appliance must be isolated. The power plug should have its own socket.

2. The voltage and frequency of this product should be 220-240V;50Hz. Contact the local maintenance station or retailer if the wire is damaged.
3. Turn off the power only by pulling out the plug not the wire.
4. Do not damage the appliance circuit.
5. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
6. Do not use electrical appliance inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
7. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

To avoid contamination of food, please notice the following instructions:

1. Opening the door for long periods can cause a significant rise of the temperature in the compartments of the appliance.
2. Clean the appliance regularly to keep food fresh.
3. Store raw meat and fish in suitable containers in the appliance, so that it is not in contact with other food.
   -If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

NOTICE:

1. When gas leaks from its container, don't pull the plug out or in, for it may arouse sparks and fire calamities.
2. Don't splash water on the rear of the appliance, for it may cause malfunction or electric shock.
3. Don't store flammable materials such as ether, benzene, LP gas and glue etc in the appliance.
4. Don't place bottled beverages in the freezer, so as to prevent breaking.
5. Refrain from placing objects on the top of appliance which is magnetic, heavy, or be filled with water. Electronic components may not work steadily if water gets inside. Do not store object which is costly or impressible to temperature e.g. serum, bacterin and so on.

HINTS AND TIPS

HINTS FOR ENERGY SAVING

The internal configuration of the appliance is the one that ensures the most efficient use of energy.
Do not open the door frequently or leave it open longer than necessary.
The colder the temperature setting, the higher the energy consumption.
If the ambient temperature is high and the temperature control is set to low temperature and the appliance is fully loaded, the compressor may run continuously, causing frost or ice formation on the evaporator. In this case, set the temperature control toward higher temperature to allow automatic defrosting and to save energy this way.
Ensure a good ventilation. Do not cover the ventilation grilles or holes.

HINTS FOR FREEZING

Activate Super Freeze function at least 24 hours before placing the food inside the freezer compartment.
Before freezing wrap and seal fresh food in: aluminium foil, plastic film or bags, airtight containers with lid.
For more efficient freezing and thawing divide food into small portions.
It is recommended to put labels and dates on all your frozen food. This will help to identify foods and to know when they should be used before their deterioration.
The food should be fresh when being frozen to preserve good quality.
Especially fruits and vegetables should be frozen after the harvest to preserve all of their nutrients.
Do not freeze bottles or cans with liquids, in particular drinks containing carbon dioxide -they may explode during freezing.
Do not put hot food in the appliance. Cool it down to room temperature before placing it inside the appliance.

To avoid increase in temperature of already frozen food, do not place fresh unfrozen food directly next to it. Place food at room temperature in the part of the freezer compartment where there is no frozen food.
Do not eat ice cubes, water ices or ice lollies immediately after taking them out of the freezer. There's risk of frostbite.
Do not re-freeze defrosted food. If the food has defrosted, cook it, cool it down and then freeze it.

HINTS FOR STORAGE OF FROZEN FOOD

• Higher temperature setting inside the appliance may lead to shorter shelf life.
• The whole freezer compartment is suitable for storage of frozen food products.
• Leave enough space around the food to allow air to circulate freely.
• For adequate storage refer to food packaging label to see the shelf life of food.
• It is important to wrap the food in such a way that prevents water, humidity or
condensation from getting inside.

SHOPPING TIPS

After grocery shopping:
• Ensure that the packaging is not damaged - the food could be deteriorated. If the package is swollen or wet, it might have not been stored in the optimal conditions and defrosting may have already started.
• To limit the defrosting process buy frozen goods at the end of your grocery shopping and transport them in a thermal and insulated cool bag.
• Place the frozen foods immediately in the freezer after coming back from the shop.
• If food has defrosted even partially, do not refreeze it. Consume it as soon as possible.
• Respect the expiry date and the storage information on the package.

SHELF LIFE FOR FREEZER COMPARTMENT	
Type of food	**Shelf life (months)**
Bread 3	3
Fruits (except citrus) 6 - 12	6-12
Vegetables	8-10
Leftovers without meat	1-2
Dairy food:	
Butter	6-9
Soft cheese (e.g. mozzarella)	3-4
Hard cheese (e.g. parmesan, cheddar)	6
Sea food:	
Fatty fish (e.g. salmon, mackerel)	2-3
Lean fish (e.g. cod, flounder)	4-6
Shrimps	12
Shucked clams and mussels	3-4
Cooked fish	1-2
Meat:	
Poultry	9-12
Beef	6-12
Pork	4-6
Lamb	6-9
Sausage	1-2
Ham	1-2
Leftovers with meat	2-3

SPECIFICATIONS

Climate class		SN/N/ST
Electric shock protection type		I
Capacity (L)	Freezer	97
	Refrigerator	/
Voltage (V)		220-240
Frequency (Hz)		50
Current (A)		0.7
Noise (Class)		C
Refrigerant		R600a/38g
Interior temperature (℃)	Freezer	≤-18
	Refrigerator	/
Dimension (mm)	Width	551
	Depth	570
	Height	835

CORRECT DISPOSAL OF THIS APPLIANCE



This symbol on the product, or in its packaging, indicates that this product may not be treated as household waste. Instead, it should be taken to the appropriate waste collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by the inappropriate waste handling of this product. For more detailed information about the recycling of this product, please contact your local council, your household waste disposal service, or the shop where you purchased the product. Used appliances are not valueless waste. Valuable raw materials can be recovered through environmentally responsible disposal.

Warning - Please get rid of the gasket of the door before the disposal. The disposed appliance should be handled by professional staff, as it may be harmful to the environment.

Recycle materials with the symbol ♺. Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances.